

PRIVACY POLICY OF INDISMART HOTEL

Preface

We want to let our Valued Guests be familiar with how we collect, use and disclose information. This Privacy Policy describes the privacy practices of IndiSmart Hotel (A Unit of Zoom Enterprises Ltd) ("IndiSmart Hotel", "we", "us" and "our") in connection with the information we collect:

- a. through www.indismart.in operated by us from which you are accessing this Privacy Policy
- b. when you visit or stay as a Guest at IndiSmart Hotel (Kolkata), or through other offline modes of communication
- c. through the email messages that has been sent to you that link to this Privacy Policy and through your communications with us.

Terms & Conditions

IndiSmart Hotel does not share any personal information collected through www.indismart.in or information provided when staying or checked-in our hotels or availing any of the other services provided by IndiSmart with third parties for their sole promotional purposes or as otherwise outlined in this Privacy Policy.

IndiSmart Hotel recognizes the importance of information security, and is constantly reviewing and enhancing our technical, physical, and logical security rules and procedures to help protect your personally identifiable information against loss, misuse, and alteration while under our control.

We strive to keep your personal information secure and take reasonable effort to ensure that appropriate security and technical controls are implemented to ensure data security. Only selected and authorised employees, business partners, vendors and other third party service providers may have access to this information.

The Site makes available information relating to hotels and resorts owned or managed by Zoom Enterprises Limited, a company constituted under the Company Act of India.

Electronic Data transmissions including the Internet are public media and any use of such media is public not private.

Information related to or arising from such use is either public or the property of those collecting the information and not personal or private information.

IndiSmart Hotel does not warrant and cannot ensure the security or confidentiality of any information which you transmit to IndiSmart Hotel. Accordingly, any information which you transmit to IndiSmart Hotel is transmitted at your own risk.

Cancellation & Refund

“IndiSmart Hotel” reserves the right to cancel any Bookings/Reservation at its own discretion.

a) In case, the Guest cancels the Booking online before 48 Hrs of Check-In, the entire Booking amount will be refunded.

b) In case of failed transactions or double realization of account for the same Booking, the total deducted amount will be refunded against proper justification.

c) “IndiSmart Hotel” offers no guarantees whatsoever for the accuracy or timeliness of the refunds in the Guest’s account

d) The Applicable Bank charges may be applied as per Bank Guidelines.

Shipping and Delivery

Shipping is not applicable for IndiSmart Hotel.